Claims

1. A method for creating a process-driven knowledge activation system, said method comprising the following steps

- creating a process model comprising one or more elements
- associating at points within processes in said model a collection of symbols representing the resources that will be required by its user to be effective, the usage of said symbols across the model being auditable and traceable through a mechanism of dependency analysis within the modelling tool
- mapping said symbols to electronically-stored knowledge resources
- generating a process-driven knowledge activation system comprising said one or more symbols or textual representation of said symbols associated with said processes linked to said knowledge resources
- said system revealing to the user, through a graphical user interface, on clicking on a process, the associated knowledge resource symbols or textual representation of said symbols, the appropriate resource then being presented to the user on the click of said symbols or textual representation of said symbols.

2. A method according to claim 1 wherein the process model is part of a set of general purpose graphical business models.

3. A method according to claim 1 wherein the process models are accessible via a web browser.

4. A method according to claim 1 wherein the one or more elements of the process model are provided in a tool which uniquely identifies each element and maps each element to the one or more knowledge resources.

5 A method according to claim 1 wherein the knowledge resource symbols can be queried within a tool to ascertain for each, the set of processes with a requirement of said symbol's corresponding resource, so facilitating a process of resource change management.

6 A method for creating a process-driven knowledge activation system, said method comprising the following steps:

- creating a process model of a system comprising one or more elements being part of a general purpose graphical business model, said model accessible via a web browser
- associating at points within processes in said model a collection of symbols representing the resources that will be required by its user to be effective, the usage of said symbols across the model being auditable and traceable through a mechanism of dependency analysis within the modelling tool
- mapping said symbols to electronic knowledge resources stored in a file store
- generating a process-driven knowledge activation system comprising said one or more symbols or named links associated with said processes linked to said knowledge resources

said system revealing to the user, on clicking on a process, the associated knowledge resource symbols, the appropriate resource then being presented to the user on the click of said symbols or links.

7 A process model according to Claim 6 characterised in that the process model is illustrated on a display screen and the elements can be selected by any conventional PC based user control system.

8 A process model according to claim 6 characterised in that the knowledge resources are accessed by the user selection of one or more of the symbols or links representing these resources from within the process model or definition and an appropriate display is generated for any associated knowledge resource.

9 A process model according to claim 6 characterised in that a modeller/user follows the method to create a set of general purpose graphical business models containing various linked elements in a tool, said tool able to generate models which are accessible via a web browser and which links the knowledge resource symbols in the browser by uniquely identifying each element and its corresponding web page.

10 A process model according to claim 9 characterised in that the model maps knowledge resource symbols (associated with a process that requires them) to their corresponding knowledge resources.

11 A business or process model, said model comprising a number of process model elements which in conjunction represent the model and characterised in that at least one of the elements is linked to a number of resources which can be selectively accessed by a user of the model and said resources linked to a particular element are made available to the user following the user choosing the particular element.

12 A model according to claim 11 characterised in that the model is displayed on a display screen and the user can interact with said model using a suitable control tool to select one or a number of the elements which make up the model.

13 A model according to claim 12 characterised in that upon selection of an element if there are any resources linked thereto in the model, the same are represented on the display screen and thereafter selectable by the user.

14 A model according to claim 13 characterised in that upon selection of a resource the resource is accessed and made available for use by the user.

15 A model according to claim 14 characterised in that the selected resources can only be accessed by the user via the business or process model and the prior selection of an element of the same.

16 A model according to claim 11 characterised in that the usage of the elements and resources of the model can be traced to a particular user by the model administrator.

17 A model according to any of the preceding claims, said model graphically represented on a display screen and including a series of model elements and a series of resources, said resources, or representations thereof linked to elements and revealed to the user upon the user selecting an element, the associated resources then presented to the user for selection, and, upon selection, accessible to the user.